



visitgent

**Ghent, accessible
for everyone**



ENGLISH

**A WALK IN THE
HISTORIC CENTRE**



In the traces of the Mystic Lamb

The Ghent Altarpiece, or 'The Adoration of the Mystic Lamb' by the Van Eyck brothers, completed in 1432, is recognised worldwide as a great work of art, and one of the most influential paintings ever made. It is an absolute must-see on your weekend break to Ghent. A total of 18 panels form a magical evocation of scenes from the Bible, as well as a portrait of the church warden, Joos Vijd, who commissioned the altarpiece, and his wife Elisabeth Borluut.

Vijd was a confidant of Philip the Good, was an alderman of Ghent for five times and even first alderman between 1433 and 1434, a position nowadays similar to mayor.

To this day, a visit to this masterpiece in St. Bavo's Cathedral is one of the attractions to come to Ghent and to link it with a city walk in the historic city centre.

Older tourists, pedestrians with a temporary or permanent disability or those with special requirements in terms of comfort or care can also visit Ghent without worrying. This brochure was created in collaboration with VISITFLANDERS, Inter, Stad Gent and Visit Ghent. It offers all of the information you'll need to prepare your visit to Ghent. The walk around the famous attractions starts at the Oude Vismijn on the Veerleplein and is about 3km long.

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How should you use this brochure?

We created an **attractive route** with a minimum of obstacles. You'll find some small cobbled streets in the historical centre of Ghent. This walk is also partly on cobblestones, but usually they are flat and evenly laid. Rounded cobblestones were avoided to the greatest extent. The handy removable map with descriptions tells you exactly which route you should take to avoid obstacles.

Every aspect of an accessible tourist visit to Ghent was mapped out. This brochure provides information about museums and attractions, pubs, restaurants and public toilets. The numbers on the map refer to more detailed information in the brochure itself. You can also read all about accessible accommodation, care, mobility aids, transport and parking.

Our information is based on objective expert inspections on the spot. For more detailed information about each building or site, you can view the detailed report on www.toevla.be (available in Dutch only). Some of the locations were added based on tips and good experiences of people with disabilities.

We do not claim that all listed initiatives are autonomously wheelchair accessible. We made a selection of the more accessible businesses and facilities in Ghent. On the basis of the descriptions, you can decide for yourself which locations are more or less suitable or which preparations you can make to make it work.



Key icons

Visit and experience

The detailed descriptions show to what degree a certain attraction or parts of the attraction are accessible to visitors with limited mobility. They also indicate which obstacles you can encounter or where you might possibly need a helping hand. If an attraction or museum has amenities for visitors with a visual or learning disability, this is also stated and indicated by means of the following headings:

	Facilities/possible obstacles for visitors with limited mobility
	Facilities for visitors with a learning disability
	Facilities for people with visual impairments
	Facilities for deaf or hearing impaired persons

Restaurants, cafés and public toilets

Using the thumb system for the most important measurement data and the detailed pictures of the adapted toilets you can decide if a cafe, restaurant or toilet is suitable for you. Because of continuous changes in restaurants, cafes and toilets, it is possible that some information may be out of date. We therefore recommend you contact the business before your visit. If you note that a location has been moved, renovated or closed, you can notify this fact to Inter at sint-niklaas@inter.vlaanderen or +32 3 766 49 68.

	accessible
	accessible with assistance
	this is an access problem
n.a.	not applicable

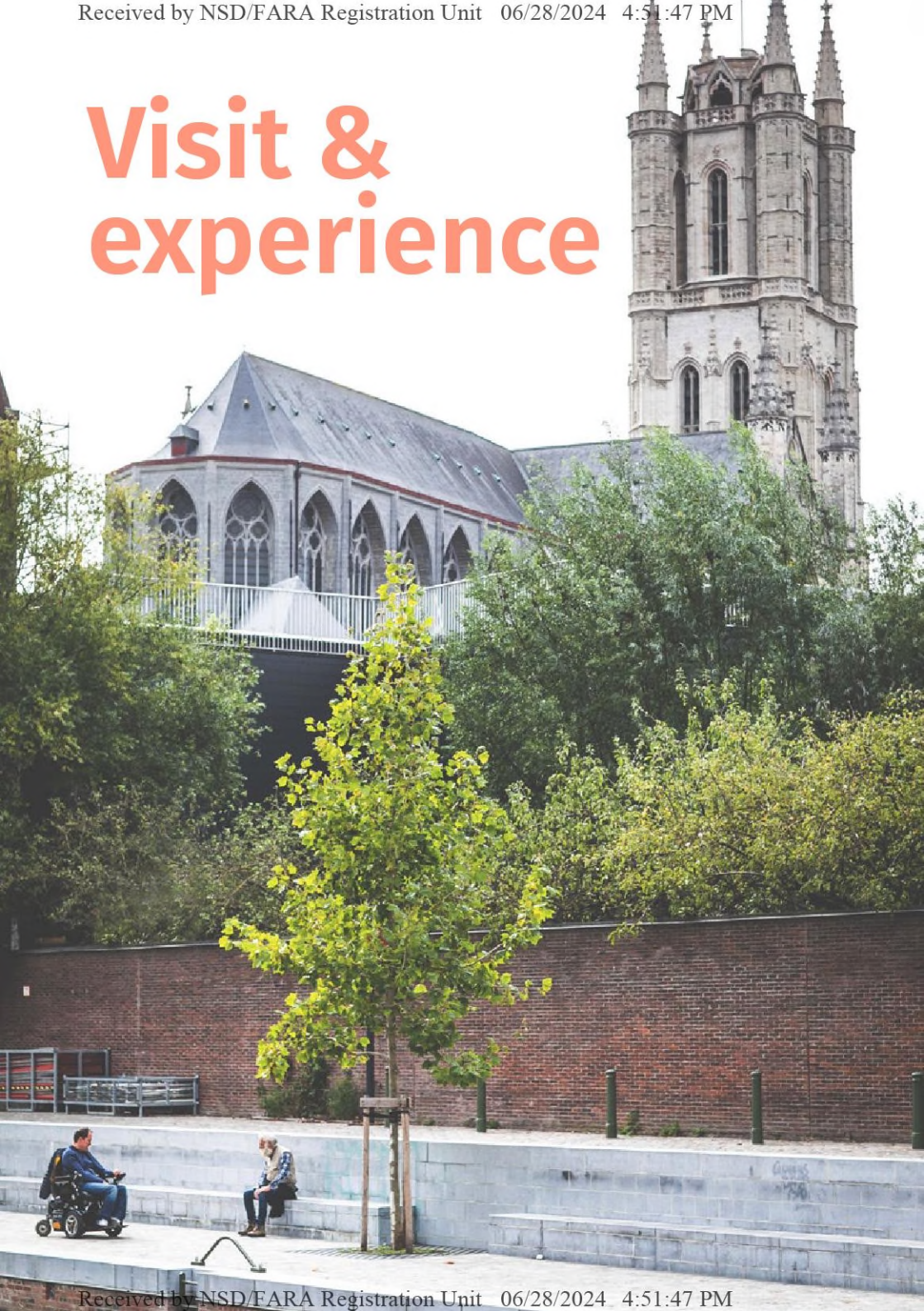
Accommodation, information offices and visitor centres

For accommodation, information offices and visitor centres VISITFLANDERS has developed accessibility labelling:

	The label A+ means that the building is accessible in a comfortable and independent way.
	The label A means that we consider the building to be basically accessible; that it can be used by most people with limited mobility, but that it is possible that extra effort or a helper is required.

Learn more about the accessibility labels?
Navigate to www.visitflanders.com/accessibility

Visit & experience



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1

Old Fish Market / Visit Gent Inquiry Desk



The monumental entrance gate of the Vismijn dates from 1689-1690 and may rightly be called a venture for that time. The Baroque showpiece, designed by Adriaan Van der Linden, dominates the Sint-Veerleplein. Above the side entrances, the Lys (woman) and the Scheldt (man) are depicted in an allegorical manner. They replace two identical stone mermen that were destroyed by a violent fire in 1872. The emphasis in this building is on the sculptural decoration attributed to various sculptors. After the fire, the building was repaired and enlarged with two facades and an additional new entrance was added to the Rekelingestraat.

The completely renovated complex has housed the Visit Ghent information office, among other things. For all possible info: one address!

The Inquiry Desk has two entrances, both with wide automatic sliding doors. The (main) entrance at the front has a small doorstep of 3 to 4 cm. The entrance along the side wall has a lower threshold but is closed during the winter period and in bad weather. There is a lowered and wheelchair accessible desk. Most flyers and brochures are easily accessible, but the bottom and top rows are difficult or impossible to reach from the wheelchair. The digital information tables can be used by everyone. The search computers are especially suitable for standing use. A wheelchair is available after reservation. In the Old Fish Market you will also find an accessible toilet. Visual contrasts are largely present. On request, headphones can be connected to the first digital data table in the front of the room, with spoken text. A large magnifier with lighting is attached to the leaflet wall and can be used freely by the visually impaired. A movable induction loop is available.

Sint-Veerleplein 5, 9000 Gent
+32 9 266 56 60
www.visit.gent.be



2 Castle of the Counts



The Castle of the Counts is a medieval fortress in the heart of the city with narrow tower stairs, large battlements, imaginative rooms and a mighty view. The Castle owes its existence to the counts of Flanders. In the ninth century, Count Baldwin II built fortifications in all strategic places in his empire to protect himself from external attacks. His son, Arnulf I, continues his work and builds a fortress in Ghent, at the confluence of Lys and Scheldt, where the Castle is now. Nobody has lived there for centuries. Yet it is not an empty or abandoned building: even today there is a lot to experience!

The Castle of the Counts is currently not wheelchair accessible, although a lot of work will be done on this in the coming years. The history of the Castle of the Counts with a touch of humour? Yes it can! Comedian Wouter Deprez gives you his vision of the past of the powerful Ghent castle. A visual guide offers deaf people the opportunity to experience this comedy tour in Flemish and International sign language.

Sint-Veerleplein 11, 9000 Gent
 +32 9 266 85 00
historischehuizen@stad.gent
www.historischehuizen.stad.gent/gravensteen





3

Great Butchers' Hall



The Great Butchers' Hall was originally a covered market. This hall, which dates back to the 15th century, was the central place where meat was inspected and traded. This was partly because selling meat door-to-door was forbidden in the Middle Ages. Delicious Ganda Ham is now hung up to dry in the magnificent exposed wooden rafters. This ham is still salted and dried by craftspeople following an age-old traditional recipe. East Flanders has more than 175 traditional regional products. And in Ghent you can find them all handily displayed under one roof!

The Great Butchers' Hall houses the Centre for East Flemish Regional Products. You will find everything here, whether you want individual products or a gift hamper. Or why not put together your own delicious gift? If you can't wait

to taste our specialities, reserve a table at the restaurant across the aisle and enjoy local dishes right there on the spot!

You enter via a gentle slope along the Kleine Vismarkt, or through some uneven cobblestones along the Groentenmarkt. The substrate in the Great Butcher's Hall consists of cobblestones, but these are laid out quite flat.

Groentenmarkt 7, 9000 Gent
+32 9 223 23 24
info@grootvleeshuis.be
www.grootvleeshuis.be



4

Korenmarkt



There's far more to the Korenmarkt area than eating, drinking and shopping. Although the square has been extensively refurbished over the years, you will still find centuries of Ghent history right before your eyes. Almost 1000 years ago, this was the place where grain was traded after arriving in the city along the Scheldt and Lys rivers. This enabled the Korenmarkt to grow into an economic centre over the course of the Middle Ages. The square later became the place where mail coaches arrived and departed. This is why the imposing post-office building was built here at the beginning of the 20th century on

the foundations of what was originally intended to be the Royal Dutch Theatre. This architectural gem, which has now been converted into a shopping centre, 4-star hotel and cocktail bar, is a real must-see!

The Korenmarkt was constructed in large, flat pavers and is easy to ride on. There are also guide tiles for the blind. When crossing, keep an eye out for the many trams and buses.



5

St Michael's Bridge: views on the Graslei, Korenlei and the three towers



Pause for a view of the three towers. Click-click. St Michael's Bridge is the place for romantic hearts. Grab your smartphone and take some spectacular selfies. Wherever you look, there is a breathtaking view: you are surrounded by 360 degrees of Ghent's charming beauty. Get an extra-special fairy-tale view of the heart of Ghent at twilight, when all the historic sights are gorgeously illuminated.

In short, St Michael's Bridge is where you will find out what makes the people of Ghent and everyone who has been here love Ghent so much.

You can use a push to get to the top of the bridge. The pavers on the footpath are flat.

6 St Nicholas' Church



This church in Tournai bluestone is one of the most beautiful examples of the Scheldt Gothic style.

One of its unique elements is that the tower is not above the entrance but above the crossing of the nave and transepts. It functions as a sort of natural lantern as the light shines into the transept from the tower.

Access via the Cataloniëstraat is accessible with assistance. The door is 80 cm wide. A somewhat steep slope starts just after the entrance door.

Then you have to cross a second steep slope that runs to the inner door. In the church you can visit the eastern part of the nave and the ambulatory freely. There is sufficient circulation space everywhere. A digital info screen is lowered and wheelchair accessible. Most flyers and brochures are easily accessible.

Cataloniëstraat, 9000 Gent
+32 9 234 28 69
info@sintniklaaskerk.be
www.sintniklaaskerk.be





7

City pavilion



The multifunctional and open city pavilion is an architectural masterpiece designed by the architects Robbrecht & Daem / Marie-José Van Hee. The roof structure and the use of glass, wood and concrete are very striking. This location can host concerts, dance performances and markets.

Discover the 'grand café' hidden under the city pavilion: the semi-underground 'Belfort Stadscafé en Stadsrestaurant' is already a bubbly establishment which can cater for 300 people. Head over there for a drink, a daily special or a selection of the à la carte menu.

The city park on the lower level, The Green, is surrounded by a stone wall. This is the place to be if you're looking to relax, read or simply hang around.

There are easily accessible lifts under and next to the city hall.
The surface of the square consists of flat pavers.

8 Belfry

The Ghent Belfry, a recognised UNESCO World Heritage, is well worth a visit. In 1402, it was the place where city privileges were kept: in a chest, locked up in the Belfry safe. The dragon, which has been up on the tower since 1377, kept an eye on the city as well as being the symbolic guardian of the belfry. The Belfry also proudly carried the alarm bell, the 'Great Triumphant'.

The Ghent Belfry symbolises the city's prosperity and independence. The Cloth Hall, built onto the Belfry, was completed in 1907. The flamboyant Brabant Gothic style of the Cloth Hall is an ode to the industry to which Ghent owes so much.

On the corner of the Cloth Hall is an old jailer's house. Every Sunday morning you can hear the carillonneur at work between 11 am and 12 noon. And you can enjoy a carillon concert on the first Friday of each month from 8 to 9 pm. In the summer months, the concert takes place every Saturday night!

The Belfry can only be visited via stairs. You will view it from the outside during this walk.

Sint-Baafsplein, 9000 Gent

+32 9 233 39 54

www.belfortgent.be





9

St Bavo's Cathedral



This magnificent sight on Sint-Baafsplein in Ghent is a proud old lady: don't just walk past her on your city trip. St Bavo's Cathedral is the oldest parish church in the lively heart of Ghent. It stands on the site of a 10th century church and a 12th century Romanesque church. The latter was dedicated to St John the Baptist. In the Middle Ages, Ghent was a rich and powerful city that had the means to commission ever-larger and more opulent churches. So the Church of St John the Baptist was converted during the 15th and 16th centuries into the imposing Gothic St Bavo's Cathedral. St Bavo's Cathedral has a rich history and it is also filled with art treasures that make many an art-lover's mouth water: from the baroque high altar in white, black and red flamed marble, the Rococo pulpit in oak, gilded wood and marble, to a masterpiece by Rubens: Saint Bavo enters the Convent at Ghent, and the Calvary Triptych by Justus van Gent, the Gothic chandelier/sanctuary lamp, the opulent tombs of the Bishops of Ghent – and of course the world-famous Mystic Lamb.

In the spring of 2021, the new visitor centre for the Ghent Altarpiece will open in the St Bavo's Cathedral. Through the Augmented Reality glasses, using historical simulations and interactive modules, you will be able to view medieval wall paintings and countless works of art as if they were actually there from hundreds of years ago. Via a new building volume with lift and a few slopes, you will be able to reach all levels of the cathedral without any barriers. Also the crypt, the presbytery and the chapels. If you have a visual impairment, you will be able to enjoy a modified version of the AR glasses with audio descriptions. There will also be a tangible model of the cathedral, and a relief version of the central panel of the Ghent Altarpiece. Guided tours in sign language **Dutch only** will be organized for the deaf, and audio texts written out of the AR glasses will be made available.

Sint-Baafsplein, 9000 Gent
www.sintbaafskathedraal.be



10 Kouter



A Sunday morning on the Kouter means a pleasant stroll around the flower market, stopping now and then for a klapke: a glass of white wine with an oyster. Bask in the elegance of life in Ghent. And why not enjoy a relaxed bite to eat at one of the great restaurants nearby. It is a favourite ritual for Ghent residents. You don't need to wait for spring! Thanks to the daily flower market, you can see a bright tapestry of flowers every day of the year on the Kouter. There is more here than just strolling, flowers and wine! The Kouter is also a hub of music. The 19th-century Opera Gent building and

De Handelsbeurs concert venue on the Kouter span the entire music scene, from pop, rock and world music to jazz, opera and classical music. Perhaps running through the entire offerings would be a bit much. Simply rest assured that the Kouter is the place to be if you're a music lover.

You can walk around the square on a path of flat pavers.

11 Castle of Gerald the Devil

This castle was once the defender of Portus Ganda.

Despite the name and its grim appearance, the devil has never resided in this 13th-century fortress.

Through the centuries, it has been used as a knights' residence, an arsenal, a monastery, a school and a bishop's seminary. In 1623, it became a madhouse

for the mentally ill and a home for male orphans. Another part of the building was used as a prison or detention centre.

The Castle of Gerald the Devil is currently not open to visitors. You will view it from the outside during this walk.

12 Monument of the Van Eyck brothers



The two painters of the Ghent Altarpiece sit with their backs to the Vijd chapel of the Cathedral, where the painting originally hung.

This grand monument was placed here as a result of the World Exhibition that took place in Ghent in 1913. It is a tribute to the painters. Men, women and children bring flowers, wreaths and garlands. Hubert, the eldest of the 2 brothers, browses the Bible and his

painter's palette and brushes are at his feet. Jan looks straight ahead and has his painter's palette in his hand.

You can view the statue from the footpath, which consists of flat pavers.



13 Reep



In the early 1960s, the Lower Scheldt was filled up to create more parking space. In the 1990s the Reep was put on a list that had to restore watercourses. The plans took shape in 2002. It took a lot of effort to realize them. Bridges were needed, a lock and especially the stability of the old quay walls played tricks. It would take until November 2016 before the first spade was put into the ground.

But now water is flowing again, so that smaller boats of different types can once again sail around the historic Kuip.

The lowered strip along the water consists of flat cobblestones. Benches are provided.

14 Town hall



In the niches in the façade of Ghent Town Hall, you will see the Counts of Flanders, although they were only added in the early 1900s. Behind this façade are no less than 51 rooms, including the Wedding Chapel, where Ghent residents make their wedding vows. This schizophrenic building is in two parts, as you can clearly see, making it a fascinating sight in political Ghent. The façade on the Hoogpoort side shows you the flamboyant Late Gothic style that dates from the early 16th century. This style is in sharp contrast to the Renaissance style on the Botermarkt side. In this later wing (1559 -1618), you will see three-quarter Doric, Ionic and Corinthian columns and pilasters inspired by Italian palazzi.

You can only visit the building with a guide, through the Ghent Guides. The wheelchair-accessible entrance is located on the Poeljemarkt and is barrier-free. You may need help opening the door.

Also indoors you may need help opening some doors and on steeper slopes. The passages are usually wide enough. The lift is wide, but shallow (197 x 100 cm), so you may need help with manoeuvring. The door is 80 cm wide. To reach the Throne Room, use a platform lift that is 81 cm wide and 101 cm deep. The adapted toilets are too small for use by most wheelchair users. The lift buttons have braille displays. There is an induction loop available. Customized tours are available for the blind, visually impaired, deaf and hard of hearing through the Ghent Guides (contact Ghent Guides for detailed information).

Botermarkt 1, 9000 Gent
 +32 9 233 07 72
info@gentsegidsen.be
www.gentsegidsen.be

15



15 Werregarenstraatje



People sometimes say you can recognise a vibrant city by its street art. Ghent is a canvas for street artists, a hip and free-thinking cultural city where everyone is welcome and free to do their thing. The Werregarenstraatje in Ghent is a public canvas for young street artists.

In Graffiti Street, street artists create striking spray-can art to their heart's content. This means that Graffiti Street in Ghent never looks the same from one week to the next, it's a colourful, ever-changing alley. You will also pass the courtyard of the Hof van Ryhove.

The surface is easy to ride on.

16 Hof Van Ryhove



The restored Hof van Ryhove was originally a castle from the 14th century. It illustrates the development of seven centuries of residential culture in an authentic Ghent patrician house. A 'medieval' garden has been laid out between the historic facades, with a historically sound range of plants. City services are now housed in the building.

Onderstraat 20-22, 9000 Gent

You can use some help on the sloping sidewalk and a small threshold. You can easily reach the inner garden via the underpass.





17

Vrijdagmarkt / Statue of Jacob van Artevelde



Jacob van Artevelde: there he stands, with his arm outstretched towards England. The statue in the middle of the Vrijdagmarkt is a reminder of a grandiose age gone by. Jacob van Artevelde managed to undo the boycott of English wool imports during the Hundred Years' War between England and France in the 14th century. The textiles industry in Ghent was revived and Artevelde was hailed a hero. In 1345 he was murdered during a riot.

The Vrijdagmarkt has a rich history, but there is a dark side to the story. Celebrations have been held on the square throughout the centuries. It is here that royalty were officially received at the ceremonies known as Joyous Entries. And, sadly, where people were also executed. No need to panic though: it is a long time since anyone has been

guillotined or burned at the stake. The last public execution was in 1863. The Little Tower, which was already here in the 15th century, is pretty much the only remaining building to have witnessed these gruesome practices. The others were built in the 19th century. The imposing building belonging to the socialist movement, with the words Bond Moyson on the façade, was only built at the beginning of the 20th century.

The square consists of different types of pavers. One wide strip between the trees is best passable, but the small cobblestones on the rest of the square are also doable. The statue is clearly visible and accessible.

18 Big Cannon



This impressive cast-iron cannon weighs 12,500 kg and is known in popular parlance as the 'dulle griet' (evil woman).

It does have a big mouth but that's as far as the evil goes, as it has never been fired. It was too often used as a rubbish bin or a bed for drunkards (the eponymous café De Dulle Griet proudly

sells more than 250 types of beer) the barrel was permanently closed a few years ago.

You can view the cannon from the flat pavers in front.



19 House of Alijn



The House of Alijn museum in Ghent puts the ordinary daily life of 20th century people in the spotlight. This was once the 'Children of Alijn hospice'. It is the only almshouse—a charitable institution where the old and sick were cared for—to have been preserved in Ghent.

Traditions and rituals belong to the past and present. Daily routines and special events determine the rhythm of your life. During your weekend trip to Ghent, enjoy the customs, traditions and rituals at the House of Alijn museum that recall a recent or more distant past.

Go 'back to the future': rediscover your very first baby photos, marbles in the playground, your first love, the excitement of the summer holidays... Enjoy these collective memories in the lovely courtyard garden and a typical working class pub. We recommend it!

The museum is only partially wheelchair accessible (work will be done on this in the coming years), but with its multi-sensory setup it has a lot to offer for other target groups. There are customized tours

Dutch only for people with dementia, blind and partially sighted and deaf and hard of hearing through a deaf guide. You can book the guided group tours at BoekjeVisit via an online web form at www.huisvanalijn.be or by telephone at +32 9 210 10 75.

The blind and visually impaired can find the museum texts in PDF on the website to listen to via their smartphone. In addition, the museum provides personal guidance from the station/ bus stop to the museum on request. A volunteer from the House of Alijn guarantees this extra service. The museum is also friendly to people with autism. In addition to a customized museum presentation, you can download a visitor's guide from the website to prepare the visit. Would you like additional support in the field of accessibility, during a museum visit or activity, or do you have any questions, please let the accessibility officer Liesa Rutsaert know - liesa.rutsaert@stad.gent or +32 9 235 38 10.

Kraanlei 65, 9000 Gent
+32 9 235 38 00
info@huisvanalijn.be
www.huisvanalijn.be



20 De Krook



This architectural work of art is a unique meeting place for residents, students and visitors. The imposing building is located on a spot formerly known as 'Waalse Krook', next to a bend or crook in the River Scheldt, where coal from Wallonia used to be unloaded from barges.

You can meet other people there, discover culture, enjoy a quiet drink or even try out innovations and technologies like 3D printing and virtual reality for yourself. As well as connecting people, the building links the Historic Centre with the Art Quarter.

In the bend of the river Scheldt a quay promenade, Nelson Mandelapromenade, has been constructed with lots of facilities to sit and relax. The site also features moorings for pleasure yachts and taxi boats. The quays and their environment have been converted into a green area, the perfect place to escape the hustle and bustle of the city.

At the main entrance you enter through a revolving door with spacious compartments. You can make the door turn slower via a button. The Krookcafé also has a separate, easily accessible,

entrance. There is a spacious lift and the passageways are wide everywhere. The Krookcafé is easily accessible. The tables are wheelchair accessible. The adapted toilets are spacious and fitted with grab rails. 1 toilet also serves as a care room, and has a large folding care table. A wheelchair is available. There is an interactive city model, which is easily accessible. The feel model is on a fairly high table that is partly suitable for wheelchair use. The operating buttons are embossed. Labels and buttons are provided with braille. The narration (which can be heard via headphones) is also displayed in subtitles and sign language on the digital screens **Dutch only**. Six works of art by the city itself are also depicted in relief on the table edge. There are guidance lines and tactile markings. The lift has a voice module, visual signal and relief indications. Contrasts are largely present.

Miriam Makabeplein 1, 9000 Gent
+32 9 323 68 00
hello@krookcafe.be
www.dekrook.be

21 Arts Centre Vooruit



This bustling art centre is housed in an impressive 100-year-old monument and offers a variety of cultural events: theatre, dance, performance, festivals, lectures, concerts and parties.

Everyone is welcome at the Arts centre Vooruit, which collaborates with national and international artists.

The spacious Art Deco café and the modern patio at the side of the building are a meeting place for a healthy snack, drink and chat.

You may need help on a short but steep chamfer to the entrance portal. In that portal, a gentle slope runs up to the entrance door. There is a semi-automatic door with push button for those who have difficulty opening the other door. There is enough space. The counter at the main entrance has a lowered and wheelchair accessible section. 2 lifts open up the different levels. The elevator at the front to the sanitary facilities at the Vooruit Café and the Ballroom is spacious. The central lift to the other floors has a door that is 80 cm wide,

and the lift is 99 cm wide and 158 cm deep. Most passages are wide enough. Here and there you may need help opening a somewhat heavy or double door. The Vooruit Café is easiest to reach from the entrance hall. You may need some help to open the door. There is enough space. The tables are wheelchair accessible. The adapted toilets at the Vooruit Café (basement) and the Concert Hall are best accessible. The turning space is a bit tight in the toilet near the Café. You have 90 cm of space in front of the toilet, next to it enough. There is 1 fixed wall bracket. The door of the toilet at the Concert Hall is 79 cm wide, but you have enough space everywhere and 2 grab rails are provided.

Sint-Pietersnieuwstraat 23, 9000 Gent
+32 9 267 28 20
info@vooruit.be
www.vooruit.be



22

St Peter's Church



This imposing church was built on the foundations of the previous Romanesque abbey church. If it reminds you of Rome, it is no coincidence: the architect Pieter Huyssens was inspired by the great Italian Renaissance churches. The interior is impressive and the art treasures are unique.

Although much of the interior was lost when the abbey was closed during the French Revolution, the church still contains a wealth of art treasures, including paintings by Jan Janssens and Gaspar de Craeyer and the Pierre Van Peteghem organ. Not to be missed.

There are four outside steps in front of the main entrance door. A movable inclined plane is available on request. There is no registration option. The inclined plane is very steep. Help is also welcome when opening the lock doors. There is a wheelchair-accessible counter. The nave of the church is spacious and barrier-free. The two steps to the choir and the choir aisle are bridged on the left with a slope. The treasure room is only accessible via a 19 cm high threshold and a 77 cm wide door.

Sint-Pietersplein, 9000 Gent
parochiegentcentrum@kerknet.be
www.openchurches.eu/nl/gebouwen/onzelieve-vrouw-sint-pieter-gent



23 St Peter's Abbey

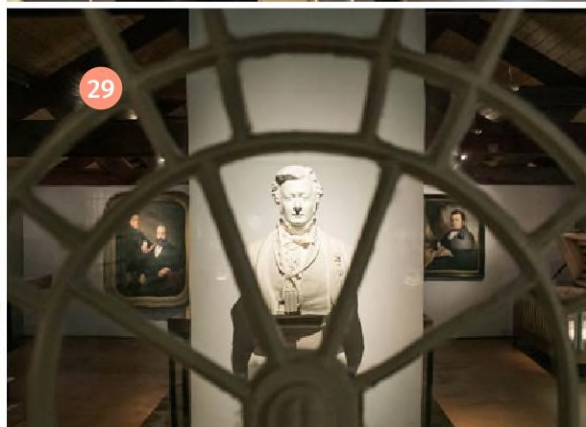
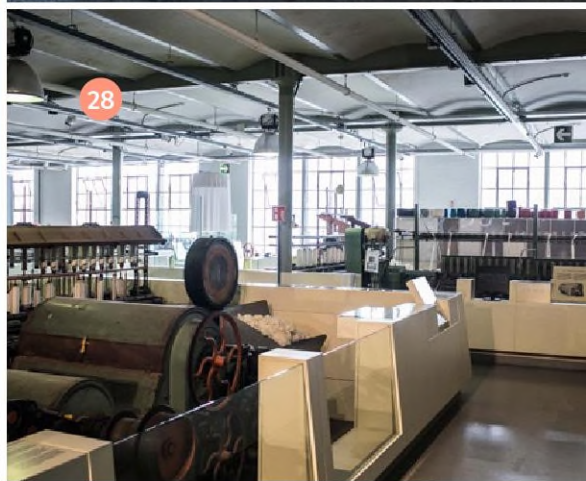


This Benedictine abbey was founded in the 7th century by St Amand, who christened the very city of Ghent itself. In the 14th and 15th centuries, it grew into nothing short of an abbey village, with farms, gardens, homes and estates. The abbey owed its prosperity to the privileges it had gained and the taxes it was allowed to impose on its estates. It owned land all the way to the port in Ghent.

The garden of this abbey is a real hotspot in Ghent that is particularly popular with the city's students who come here to chill out or revise in the sunshine. The magnificent garden with its vineyard and ruin is an oasis of greenery in the city. Visit the ground floor of St Peter's Abbey for free (cloisters and quadrangle, as well as the permanent exhibition Between Heaven & Earth and the abbey garden). You can easily enter via the alternative entrance. Throughout the building you can use some help on some difficult

to open doors and steep slopes. The elevator is spacious, but the call buttons are somewhat difficult to reach and the door is rather heavy. The permanent exhibition "Between Heaven and Earth" about the abbey can be reached via an alternative barrier-free access via the inner garden in cobblestones (only under supervision). A number of display cases are placed on a high pedestal. You can also use help at the PietersBar for the steep slope that runs to the door. The tables are wheelchair accessible. There is a spacious and well-adapted toilet with safety rails, but the space in the lock to the toilet is limited.

Sint-Pietersplein 9, 9000 Gent
+32 9 266 85 00
historischehuizen@stad.gent
www.historischehuizen.stad.gent/sint-pietersabdij



24 The World of Kina : the House



A unique fossil of a pre-historic reptile, a splendid diorama room with native birds and an unbelievably cool interactive exhibition with thousands of rocks and minerals.

The House is a museum where your children will uncover one surprise after another.

The world of Kina: the House is housed in a historic building. The accessibility for persons with reduced mobility is therefore not optimal. The main access is only accessible via stairs. There is an alternative entrance for wheelchair users, on the corner of Kantienberg. If you call there, a member of staff will let you in and help you further.

The museum is largely accessible for visitors in wheelchairs. Most rooms can be reached by the central lift, platform lifts or ramps. The platform lifts cannot be used by electric wheelchairs. The ramps in the Evolutie/De mens room are not accessible for wheelchairs with uneven front and rear wheels.

To make a visit to the museum more enjoyable for people with a visual impairment, there are lines of tactile paving throughout the museum and in the stairwell you will find an adapted banister with Braille indications

Dutch only. In addition, the website contains accessible route descriptions.

Visitors with an auditory disability can use the informative room texts available in each museum room.

Sint-Pietersplein 14, 9000 Gent
+32 9 323 62 50
kinahuis@stad.gent
www.dewereldvankina.stad.gent

25

MSK – Museum of Fine Arts

The strength of the Museum of Fine Arts (MSK) in Ghent, one of the oldest museums in Belgium, lies in the varied nature of its collection, which is nothing short of remarkable. Never before have old masters and modernists hung side-by-side so perfectly as in this iconic museum building.

The collection, which ranges from Hieronymus Bosch to Rubens and Magritte, has never been shown more attractively than it is today. It covers an enormous variety of paintings, statues, drawings, etchings and tapestries, from the Middle Ages to the 20th century. An auditorium, a library, a children's workshop and a brasserie turn the MSK into a contemporary, multipurpose complex where you can spend many a pleasant hour surrounded by beauty during your weekend trip to Ghent.

You enter through a separate entrance with a ramp. It is easily accessible and usable. All levels are accessible via ramps, an elevator or a platform lift. The passages are usually wide enough. Here and there you may need help opening a door or operating a platform lift. Most works of art and exhibited objects are easily accessible and visible. Some (showcase) tables are wheelchair accessible. Two paintings are elaborated in relief and placed on a table suitable for use from a wheelchair (free height 68 cm). The tactile plates have a Braille label with information about the work.

Brasserie Mub'art is easily accessible from the museum. At the direct entrance from the outside there is a short too steep slope just in front of the entrance door. There is a table suitable for use from a wheelchair. The bookshop is easily accessible from the entrance hall. There is sufficient circulation space. There are adapted toilets at the patio north and the wheelchair entrance. The space in the toilet at the wheelchair entrance is tight, but usable with help. The fixed bracket was placed vertically. In the other adapted toilet you have enough space and grab rails, but in the lock in front the space at the door is a bit tight. Wheelchairs are available.

The museum pays special attention to blind and visually impaired visitors. Every month they organize guided tours or workshops on the occasion of a temporary exhibition or around a specific theme in the collection. Discover the artworks through a tactile experience and a verbal description from specialized guides. They also organize these tailor-made activities. Tactile markings are provided on the stairs. Visual contrasts are largely present. There is an audio guide.



The MSK also wants to be a place where people with dementia and their volunteer aids have a unique experience, where they leave their daily (care) context behind. The encounter with art can lead to a surprising interaction and can help one to feel fully part of our society. The dementia-friendly tour is built around a carefully chosen theme: 'together', 'the different seasons of life' or 'connectedness'. We interactively discover a number of works of art from the collection.

MSK Ghent also wants to make a museum visit accessible to visitors with autism. A visual step-by-step plan and a sensory map can be downloaded from the website. In this way, the visit can be optimally prepared. These tools were developed by Tourism for Autism: <https://www.mskgent.be/nl/autismevriendelijk-museumbezoek>

only in Dutch

Fernand Scribedreef 1, 9000 Gent
+32 9 323 67 00
museum.msk@stad.gent
www.mskgent.be

26

S.M.A.K. - Municipal Museum of Contemporary Art



The city of Ghent is known for its rebelliousness, and its contemporary art museum is every bit as dynamic and unconventional as Ghent itself. The collection is considered to be the most important collection of contemporary art in Flanders, with world-famous works of art from Belgium and abroad. Every four months, the museum exhibits a selection of these works in alternation with original, often daring exhibitions. Recover at leisure from the assault on your senses in the museum café.

Take a look at the sculpture by Jan Fabre on the roof: the body of 'The Man who Measures the Clouds' is modelled on Fabre himself, but the face belongs to his dead brother.

The museum is wheelchair accessible with assistance. On the slope to the entrance you may need a push and the door is quite heavy. The passages are wide enough. On the way to the lift, the SMAK café and the bathroom, you may need help for a 4 cm chamfered threshold and the somewhat heavy door. The lift button is in the corner. The lift is 100 cm wide and 240 cm deep. The platform lifts to the two exhibition platforms are 86 cm wide and 130 cm deep. Most works of art are easily accessible and visible, although the inscriptions are quite small. The SMAK café is accessible from the entrance hall, although the tables are wheelchair accessible.

There is an adapted toilet, but it is quite small, so you can only use the space with manoeuvring. You do have sufficient space next to the toilet and safety rails are provided. The washbasin is difficult to ride under.

Five guides followed a training "verbal description" and like to show groups with blind and visually impaired people around the current exhibitions. For people with a mental disability, the interactive tour is customized according to their wishes.

Finally, guided tours are also available for people with an autism spectrum disorder and people with dementia.

Jan Hoetplein 1, 9000 Gent
+32 9 240 76 01
info@smak.be
www.smak.be

27 STAM – Ghent City Museum



Ghent is a city of every era, and the same applies to the modern Ghent City Museum: the 14th-century abbey, 17th-century convent and new 21st-century building all form part of the STAM. The STAM tells the story of Ghent from the Middle Ages to the present day, with imaginative collections and interactive multimedia. The past, present and future of the city are presented in a clear and interesting way: from mediaeval metropolis to city of knowledge and culture. The eye-catcher at Ghent City Museum, the STAM, is a gigantic aerial photograph of Ghent (measuring 300 m2!) that you are allowed to walk all over.

A ramp next to the cycle racks allows you to easily reach the entrance with the wheelchair. The entrance is easily accessible. The counter has a limited wheelchair capacity. Both in the abbey and in the monastery there are a number of steeper slopes where you can use a little push. Both to visit the permanent exhibition in the abbey and the temporary exhibition in the monastery, you have to pass a slightly narrow passage. A spacious lift takes you smoothly to all rooms, although the call button is placed in a corner below. Most display cases are wheelchair accessible.

Most experience elements are easily accessible and usable. Not all elements are at a height that is easily visible to everyone and not all appliances and display cases have sufficient wheelchair depth. The STAM café is also wheelchair accessible, as is the shop. Both at the STAM café and in the abbey area there is an accessible toilet with sufficient space and safety rails. The washbasin is suitable for wheelchair use, although the height of it is limited at the STAM café. There are 2 wheelchairs available, you can book via info@stamgent.be. The lift buttons have braille displays. There are guide lines up to the counter. There is auditory support during the performance **Dutch only**. Visual contrasts are largely present.

Godshuizenlaan 2, 9000 Gent
+32 9 267 14 00
info@stamgent.be
www.stamgent.be

28 Museum of Industry



Ghent is proud of its industrial past, and that makes the Museum of Industry a hotspot for many Ghent locals. The Museum of Industry is housed in an old cotton mill. It provides a unique picture of the profound technological changes that our society has undergone in the last 250 years. Enjoy a magnificent view of the city from the highest floor of this transparent building. The museum also features a device you can use to scan the skyline and discover the industrial past of the buildings you see.

In addition to the “Mule Jenny” or spinning mule, you can also admire Europe's oldest conserved twine mill, dating from 1789, as well as the “self-actor”, a gigantic spinning machine.

On the access path you have to cross a strip of cobblestones and an uneven curbstone. You may also need help on the slopes and opening the door. The counter has a lowered and wheelchair accessible section. A good lift takes you to the different floors. The passages are usually wide enough. Here and there you may need help on slopes. The exhibited objects and experience elements are usually easily accessible and visible. You can sometimes use some help to operate it. You don't get close to everything. A wheelchair and folding chairs are available. The Bar Baudelo museum café is easily accessible. There is an adapted toilet, but that is too small for most wheelchair users to use.

Blind and visually impaired visitors can make use of image interpreters. You can find the information about this on the website.

Guided tours are available on request for people with intellectual disabilities. The museum has a low-stimulus suitcase, with headphones, cuddly toy, ... for people that want to avoid certain stimuli during their visit. After all, the museum regularly runs old (noisy) machines. All hours when these machines run are stated on the website. On the website you will also find a guide with which you can prepare your visit. Throughout the museum you will find stickers everywhere that state when you can listen to something, feel, where you can sit, which books you can browse,

Minnemeers 10, 9000 Gent
+32 9 269 42 00
info@industriemuseum.be
www.industriemuseum.be

29 Dr Guislain Museum



It was the visionary Dr Guislain who was one of the first to think of mentally ill people as patients with a right to humane treatment. The shame that was felt at the way psychiatric patients had been treated in the past was the impetus for founding the Dr Guislain Museum in Ghent in 1986.

Dr Guislain Museum in Ghent aims to break down the many prejudices that still define what is 'mentally ill' and what is 'normal'. Discover the permanent collection and find out about the history of psychiatry, as well as an international collection of outsider art or art brut. The temporary exhibitions are always great too.

The museum is easily accessible, although it is difficult to open the door yourself. Some doors in the exhibition areas are somewhat heavy and have limited turning and space. They can be used with help. Furthermore, the passages are wide and barrier-free. The lifts are spacious. The call button in wing 1 is somewhat difficult to reach independently.

Most of the exhibited objects, experience elements, showcases and the like are easily accessible, visible and usable. Some of the display tables and elements are limited or not suitable for wheelchair use. The cafe is easily accessible. The tables are wheelchair accessible. In both wings you will find an accessible toilet with sufficient space next to and in front of the toilet, and grab rails. In the toilet in wing 2, the space in the lock in front of the toilet is limited. The washbasin is not wheelchair accessible.

Large print texts are available with the works of art. Visual contrasts are largely present. Guided tours for people with a visual impairment are possible.

There are also guided tours for people with dementia.

Jozef Guislainstraat 43, 9000 Gent
+32 9 398 69 50
info@museumdrguislain.be
www.museumdrguislain.be

Food and drinks



Food and drinks

- 1 Great Butchers' Hall
- 2 Godot
- 3 Starbucks
- 4 Belfry city café
- 5 Bier Central
- 6 NT Gent café
- 7 Uilenspiegel
- 8 Maximiliaan
- 9 Cru
- 10 Krookcafé
- 11 Novotel Gourmet Bar
- 12 Paul

1 Great Butchers' Hall

Groentenmarkt 7, 9000 Gent
0032 9 223 23 24
www.grootvleeshuis.be
info@grootvleeshuis.be



ACCESS

Accessibility access (via the side of the building)	
Threshold to access	n.a.
Door width	80 cm

CONSUMPTION AREA

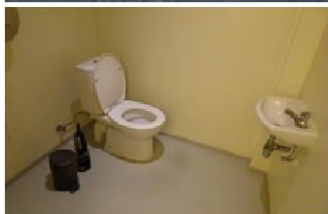
Table: accessible by wheelchair	Limited
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TOILET

Dimensions toilet area	117 x 185 cm
Accessibility toilet	
Turning circle at toilet door	150 cm
Toilet door width	90 cm
Room in front of the toilet	125 cm
Space next to the toilet	55 cm
Number of support brackets	0
Wash basin: accessible by wheelchair	Limited

2 Grand Café Godot

Hooiaard 8, 9000 Gent
0032 9 329 82 08
0032 473 67 62 66
www.godotgent.be
info@godotgent.be



ACCESS

Accessibility access	
Threshold to access	9 cm
Door width	90 cm

CONSUMPTION AREA

Table: accessible by wheelchair	Limited
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TOILET

Dimensions toilet area	150 x 180 cm
Accessibility toilet	
Turning circle at toilet door	130 cm
Toilet door width	87 cm
Room in front of the toilet	70 cm
Space next to the toilet	99 cm
Number of support brackets	0
Wash basin: accessible by wheelchair	No

3 Starbucks

Korenmarkt 4, 9000 Gent
0032 9 225 99 36



ACCESS

Accessibility acces	
Threshold to access	n.a.

Door width	90 cm	
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CONSUMPTION AREA

Table: accessible by wheelchair	Limited	
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TOILET

Dimensions toilet area	218 x 178 cm	
Accessibility toilet		
Turning circle at toilet door	140 cm	
Toilet door width	86 cm	
Room in front of the toilet	110 cm	
Space next to the toilet	20 cm	
Number of support brackets	1 (difficult to use)	
Wash basin: accessible by wheelchair	Limited	

4 Belfry city café

Emile Braunplein 40, 9000 Gent
0032 9 225 60 05
www.belfortfoodbar.com
info@belfort-stadscafe.be



ACCESS

Accessibility acces (via the side of the building)		
Threshold to access		n.a.
Door width	90 cm	

CONSUMPTION AREA

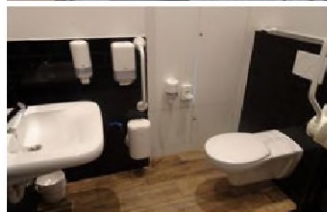
Table: accessible by wheelchair	Yes	
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TOILET

Dimensions toilet area	160 x 192 cm	
Accessibility toilet		
Turning circle at toilet door	150 cm	
Toilet door width	81 cm	
Room in front of the toilet	125 cm	
Space next to the toilet	85 cm	
Number of support brackets	2	
Wash basin: accessible by wheelchair	Yes	

5 Bier Central

Botermarkt 11, 9000 Gent
0032 9 329 05 04
www.biercentral.be
gent@biercentral.be



ACCESS

Accessibility acces	
Threshold to access	n.a.
Door width	90 cm

CONSUMPTION AREA

Table: accessible by wheelchair	Limited
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TOILET

Dimensions toilet area	220 x 210 cm
Accessibility toilet	
Turning circle at toilet door	150 cm
Toilet door width	88 cm
Room in front of the toilet	80 cm
Space next to the toilet	136 cm
Number of support brackets	2 (difficult to use)
Wash basin: accessible by wheelchair	Yes

6 NTGent Café

Sint-Baafsplein 17, 9000 Gent
0032 9 225 01 01
www.ntgent.be
cafe@ntgent.be



ACCESS

Accessibility acces	
Threshold to access	n.a.
Door width	85 cm

CONSUMPTION AREA

Table: accessible by wheelchair	Limited
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TOILET

Dimensions toilet area	244 x 216 cm
Accessibility toilet	Narrowest point: 81 cm
Turning circle at toilet door	150 cm
Toilet door width	81 cm
Room in front of the toilet	167 cm
Space next to the toilet	143 cm
Number of support brackets	2 (difficult to use)
Wash basin: accessible by wheelchair	Limited

7 Uilenspiegel

Korte Kruisstraat 3, 9000 Gent
0032 9 233 89 09
www.eetcafe-uilenspiegel.be
info@uilenspiegel.gent



ACCESS

Accessibility access	
Threshold to access	n.a.

Door width	92 cm	
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CONSUMPTION AREA

Table: accessible by wheelchair	Limited	
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TOILET

Dimensions toilet area	245 x 185 cm
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Accessibility toilet	
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Turning circle at toilet door	120 cm	
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Toilet door width	87 cm	
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Room in front of the toilet	118 cm	
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Space next to the toilet	171 cm	
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Number of support brackets	2 (difficult to use)	
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Wash basin: accessible by wheelchair	Limited	
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8 Maximiliaan

Mageleinstraat 50/001, 9000 Gent
0032 9 233 11 95
www.maximiliaan.gent
contact@maximiliaan.gent



ACCESS

Accessibility access	
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Threshold to access	9 cm	
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Door width	96 cm	
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CONSUMPTION AREA

Table: accessible by wheelchair	Limited	
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TOILET

Dimensions toilet area	162 x 200 cm
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Accessibility toilet	
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Turning circle at toilet door	120 cm	
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Toilet door width	90 cm	
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Room in front of the toilet	156 cm	
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Space next to the toilet	88 cm	
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Number of support brackets	2	
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Wash basin: accessible by wheelchair	Yes	
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9 Cru

Kouter 177, 9000 Gent
0032 9 265 96 70
www.cru.be
gent@cru.be



ACCESS		
Accessibility acces		👍
Threshold to access		n.a.
Door width	90 cm	👍
CONSUMPTION AREA		
Table: accessible by wheelchair	Limited	👉
TOILET		
Dimensions toilet area	176 x 254 cm	
Accessibility toilet		👉
Turning circle at toilet door	120 cm	👉
Toilet door width	87 cm	👍
Room in front of the toilet	57 cm	👎
Space next to the toilet	98 cm	👍
Number of support brackets	2	👍
Wash basin: accessible by wheelchair	Yes	👍

10 Krookcafé
(Library De Krook)

Miriam Makebaplein 1, 9000 Gent
0032 9 323 68 00
www.krookcafe.be
hello@krookcafe.be



ACCESS		
Accessibility acces (via the back of the building)		👍
Threshold to access		n.a.
Door width	111 cm	👍
CONSUMPTION AREA		
Table: accessible by wheelchair	Limited	👉
TOILET		
Dimensions toilet area	178 x 226 cm	
Accessibility toilet		👉
Turning circle at toilet door	150 cm	👍
Toilet door width	90 cm	👍
Room in front of the toilet	162 cm	👍
Space next to the toilet	115 cm	👍
Number of support brackets	2	👍
Wash basin: accessible by wheelchair	Yes	👍

11 Novotel Gourmet Bar

Hoogpoort 52, 9000 Gent
0032 9 224 22 30
h0840-fb@accor.com



ACCESS

Accessibility access	
Threshold to access	n.a.
Door width	90 cm

CONSUMPTION AREA

Table: accessible by wheelchair	Yes
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TOILET

Dimensions toilet area	166 x 163 cm
Accessibility toilet	
Turning circle at toilet door	148 cm
Toilet door width	87 cm
Room in front of the toilet	120 cm
Space next to the toilet	103 cm
Number of support brackets	2
Wash basin: accessible by wheelchair	Limited

12 PAUL

Vrijdagmarkt 60, 9000 Gent
0032 9 223 72 32
www.paul-belgium.be



ACCESS

Accessibility access	
Threshold to access	n.a.
Door width	90 cm

CONSUMPTION AREA

Table: accessible by wheelchair	Limited
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TOILET

Dimensions toilet area	236 x 164 cm
Accessibility toilet	
Turning circle at toilet door	125 cm
Toilet door width	87 cm
Room in front of the toilet	148 cm
Space next to the toilet	98 cm
Number of support brackets	2
Wash basin: accessible by wheelchair	No

Public toilets



Public toilets

- | | |
|--|--|
| 1 Sint-Veerleplein | 16 Library De Krook |
| 2 Great Butchers' Hall | 17 Vooruit café |
| 3 Bicycle parking St Michael's Bridge (Korenmarkt) | 18 Shopping mall Zuid |
| 4 Bicycle parking Emile Braunplein | 19 Parking Zuid 24/7 |
| 5 Cloth Hall | 20 Administrative Centre Zuid |
| 6 Parking Kouter | 21 Parking Sint-Pietersplein 24/7 |
| 7 Parking Reep 24/7 | 22 St Peter's Abbey |
| 8 City Hall | 23 Municipal Museum of Contemporary Art (S.M.A.K.) |
| 9 Parking Vrijdagsmarkt 24/7 | 24 Museum of Fine Arts (MSK) |
| 10 Caermerskooster | 25 Museum of Industry |
| 11 Design Museum | |
| 12 Parking Ramen | |
| 13 Parking Sint-Michiels 24/7 | |
| 14 Baudelokapel | |
| 15 STAM – Ghent City Museum | |

1 Public toilet Sint-Veerleplein

Sint-Veerleplein 9, 9000 Gent
0032 9 269 29 10
www.stad.gent/nl
gentinfo@stad.gent



ACCESS		
Accessibility access		
Threshold to access		n.a.
Door width	67 cm	
TOILET		
Dimensions toilet area	194 x 221 cm	
Accessibility toilet		n.a.
Turning circle at toilet door	180 cm	
Toilet door width	95 cm	
Room in front of the toilet	150 cm	
Space next to the toilet	138 cm	
Number of support brackets	2	
Wash basin: accessible by wheelchair	Yes	

2 Public toilet Great Butchers' Hall

Groentenmarkt 7, 9000 Gent
0032 9 223 23 24
www.grootvleeshuis.be
info@grootvleeshuis.be



ACCESS		
Accessibility access (via the side of the building)		
Threshold to access		n.a.
Door width	80 cm	
TOILET		
Dimensions toilet area	117 x 185 cm	
Accessibility toilet		
Turning circle at toilet door	150 cm	
Toilet door width	90 cm	
Room in front of the toilet	125 cm	
Space next to the toilet	55 cm	
Number of support brackets	0	
Wash basin: accessible by wheelchair	Limited	

3 Public toilet Bicycle parking St Michael's Bridge (Korenmarkt)

Pakhuisstraat 1, 9000 Gent
0032 9 210 10 10
www.stad.gent/nl
gentinfo@stad.gent



ACCESS		
Accessibility access		
Threshold to access		n.a.
Door width	92 cm	
TOILET		
Dimensions toilet area	230 x 277 cm	
Accessibility toilet		n.a.
Turning circle at toilet door	150 cm	
Toilet door width	92 cm	
Room in front of the toilet	206 cm	
Space next to the toilet	91 cm	
Number of support brackets	2	
Wash basin: accessible by wheelchair	Limited	

4 Public toilet Bicycle parking Emile Braunplein

Sint-Baafsplein, 9000 Gent
www.stad.gent/nl
gentinfo@stad.gent



ACCESS		
Accessibility access		
Threshold to access		n.a.
Door width	90 cm	
TOILET		
Dimensions toilet area	185 x 250 cm	
Accessibility toilet		n.a.
Turning circle at toilet door	150 cm	
Toilet door width	93 cm	
Room in front of the toilet	120 cm	
Space next to the toilet	136 cm	
Number of support brackets	2	
Wash basin: accessible by wheelchair	Yes	

5 Public toilet Cloth Hall

Botermarkt 17a, 9000 Gent
0032 9 210 10 10
www.stad.gent/nl
gentinfo@stad.gent



ACCESS

Accessibility access (via the back of the building) 

Threshold to access **n.a.**

Door width 100 cm 

TOILET

Dimensions toilet area 167 x 321 cm

Accessibility toilet 

Turning circle at toilet door 120 cm 

Toilet door width 87 cm 

Room in front of the toilet 245 cm 

Space next to the toilet 100 cm 

Number of support brackets 1 (difficult to use) 

Wash basin: accessible by wheelchair Limited 

6 Public toilet Parking Kouter

Kouter 1, 9000 Gent
0032 50 33 90 30
www.interparking.be/en/find-parking/
Kouter
COV@interparking.com



ACCESS

Accessibility access 

Threshold to access 3 cm 

Door width 92 cm 

TOILET

Dimensions toilet area 186 x 182 cm

Accessibility toilet 

Turning circle at toilet door 150 cm 

Toilet door width 91 cm 

Room in front of the toilet 113 cm 

Space next to the toilet 90 cm 

Number of support brackets 2 (difficult to use) 

Wash basin: accessible by wheelchair Limited 

7 Public toilet Parking Reep

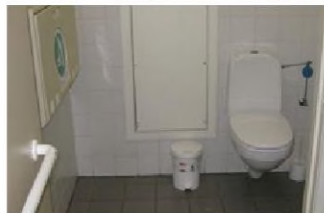
Seminariestraat 9, 9000 Gent
0032 9 266 29 50
mobiliteit.parkings@stad.gent



ACCESS		
Accessibility access		
Threshold to access		n.a.
Door width	88 cm	
TOILET		
Dimensions toilet area	195 x 169 cm	
Accessibility toilet		
Turning circle at toilet door	150 cm	
Toilet door width	85 cm	
Room in front of the toilet	86 cm	
Space next to the toilet	148 cm	
Number of support brackets	2 (difficult to use)	
Wash basin: accessible by wheelchair	Limited	

8 Public toilet City Hall

Botermarkt 1, 9000 Gent
0032 9 210 10 10
www.stad.gent/nl
gentinfo@stad.gent

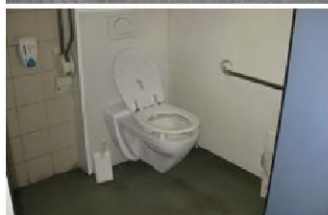


ACCESS		
Accessibility access (via the back of the building)		
Threshold to access		n.a.
Door width	90 cm	
TOILET		
Dimensions toilet area	166 x 124 cm	
Accessibility toilet		
Turning circle at toilet door	150 cm	
Toilet door width	90 cm	
Room in front of the toilet	60 cm	
Space next to the toilet	90 cm	
Number of support brackets	1	
Wash basin: accessible by wheelchair	Yes	

9

Public toilet Parking Vrijdagmarkt

Vrijdagmarkt 1, 9000 Gent
 0032 9 266 29 50
 mobiliteit.parkings@stad.gent

**ACCESS**

Accessibility access	
Threshold to access	n.a.
Door width	124 cm

TOILET

Dimensions toilet area	235 x 160 cm
Accessibility toilet	
Turning circle at toilet door	150 cm
Toilet door width	88 cm
Room in front of the toilet	75 cm
Space next to the toilet	90 cm
Number of support brackets	2
Wash basin: accessible by wheelchair	Limited

10

Public toilet Caermersklooster

Vrouwebroersstraat 6, 9000 Gent
 0032 9 269 29 10
www.stad.gent/nl
gentinfo@stad.gent

**ACCESS**

Accessibility access	
Threshold to access	n.a.
Door width	108 cm

TOILET

Dimensions toilet area	177 x 163 cm
Accessibility toilet	
Turning circle at toilet door	150 cm
Toilet door width	97 cm
Room in front of the toilet	118 cm
Space next to the toilet	81 cm
Number of support brackets	2 (difficult to use)
Wash basin: accessible by wheelchair	Limited

11 Public toilet Design Museum

Jan Breydelstraat 5, 9000 Gent
0032 9 267 99 99
www.designmuseumgent.be/contact
museum.design@gent.be



ACCESS

Accessibility access	
Threshold to access	n.a.
Door width	82 cm

TOILET

Dimensions toilet area	160 x 218 cm	
Accessibility toilet	Narrowest point 57 cm	
Turning circle at toilet door	150 cm	
Toilet door width	88 cm	
Room in front of the toilet	90 cm	
Space next to the toilet	92 cm	
Number of support brackets	2	
Wash basin: accessible by wheelchair	Yes	

12 Public toilet Parking Ramen

Ramen 23, 9000 Gent
0032 9 266 29 70
mobiliteit.parkings@stad.gent



ACCESS

Accessibility access	
Threshold to access	n.a.
Door width	93 cm

TOILET

Dimensions toilet area	150 x 213 cm	
Accessibility toilet		
Turning circle at toilet door	150 cm	
Toilet door width	85 cm	
Room in front of the toilet	78 cm	
Space next to the toilet	83 cm	
Number of support brackets	2	
Wash basin: accessible by wheelchair	Limited	

13 Public toilet Parking Sint-Michiels

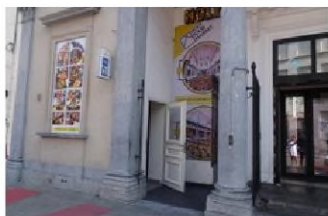
Sint-Michielsplein 8, 9000 Gent
0032 9 266 29 50
mobiliteit.parkings@stad.gent



ACCESS		
Accessibility access		
Threshold to access		n.a.
Door width	84 cm	
TOILET		
Dimensions toilet area	160 x 170 cm	
Accessibility toilet		n.a.
Turning circle at toilet door	150 cm	
Toilet door width	110 cm	
Room in front of the toilet	104 cm	
Space next to the toilet	84 cm	
Number of support brackets	2 (difficult to use)	
Wash basin: accessible by wheelchair	Yes	

14 Public toilet Baudelokapel

Beverhoutplein 15, 9000 Gent



ACCESS		
Accessibility access (via the back of the building)		
Threshold to access		n.a.
Door width	90 cm	
TOILET		
Dimensions toilet area	160 x 184 cm	
Accessibility toilet		n.a.
Turning circle at toilet door	150 cm	
Toilet door width	87 cm	
Room in front of the toilet	55 cm	
Space next to the toilet	100 cm	
Number of support brackets	1	
Wash basin: accessible by wheelchair	Limited	

15 Public toilet STAM – Ghent City Museum

Godshuizenlaan 2, 9000 Gent
0032 9 267 14 00
www.stamgent.be
info@stamgent.be



ACCESS

Accessibility access	
Threshold to access	n.a.
Door width	155 cm

TOILET

Dimensions toilet area	175 x 202 cm
Accessibility toilet	
Turning circle at toilet door	150 cm
Toilet door width	86 cm
Room in front of the toilet	137 cm
Space next to the toilet	141 cm
Number of support brackets	2
Wash basin: accessible by wheelchair	Yes

16 Public toilet Library De Krook

Miriam Makebaplein 1, 9000 Gent
0032 9 323 68 00
www.dekrook.be
gentinfo@stad.gent



ACCESS

Accessibility access	
Threshold to access	n.a.
Door width	125 cm

TOILET

Dimensions toilet area	178 x 226 cm
Accessibility toilet	
Turning circle at toilet door	150 cm
Toilet door width	90 cm
Room in front of the toilet	162 cm
Space next to the toilet	115 cm
Number of support brackets	2
Wash basin: accessible by wheelchair	Yes

17 Public toilet Vooruit Café

Sint-Pietersnieuwstraat 23, 9000 Gent
0032 9 267 28 20
www.vooruit.be
info@vooruit.be



ACCESS

Accessibility access (via the side of the building) 

Threshold to access **n.a.**

Door width 100 cm 

TOILET

Dimensions toilet area 206 x 159 cm

Accessibility toilet Narrowest point 84 cm 

Turning circle at toilet door 150 cm 

Toilet door width 90 cm 

Room in front of the toilet 90 cm 

Space next to the toilet 90 cm 

Number of support brackets 1 (difficult to use) 

Wash basin: accessible by wheelchair Limited 

18 Public toilet Shopping mall Zuid

Woodrow Wilsonplein 4, 9000 Gent
0032 9 234 12 77
www.gentzuid.be
info@gentzuid.be



ACCESS

Accessibility access 

Threshold to access **n.a.**

Door width 164 cm 

TOILET

Dimensions toilet area 180 x 217 cm

Accessibility toilet 

Turning circle at toilet door 150 cm 

Toilet door width 86 cm 

Room in front of the toilet 154 cm 

Space next to the toilet 84 cm 

Number of support brackets 2 

Wash basin: accessible by wheelchair Limited 

19 Public toilet Parking Zuid

Zuidparklaan 1, 9000 Gent
0032 50 33 90 30
www.interparking.be/en/find-parking/Gent%20Zuid/COV@interparking.com



ACCESS

Accessibility access	
Threshold to access	n.a.
Door width	90 cm

TOILET

Dimensions toilet area	225 x 180 cm
Accessibility toilet	
Turning circle at toilet door	150 cm
Toilet door width	86 cm
Room in front of the toilet	60 cm
Space next to the toilet	118 cm
Number of support brackets	1
Wash basin: accessible by wheelchair	Yes

20 Public toilet Administrative Centre Zuid

Woodrow Wilsonplein 1, 9000 Gent
0032 9 210 10 10
gentinfo@stad.gent



ACCESS

Accessibility access	
Threshold to access	n.a.
Door width	100 cm

TOILET

Dimensions toilet area	164 x 157 cm
Accessibility toilet	
Turning circle at toilet door	150 cm
Toilet door width	87 cm
Room in front of the toilet	46 cm
Space next to the toilet	93 cm
Number of support brackets	2
Wash basin: accessible by wheelchair	Limited

21 Public toilet Parking Sint-Pietersplein

Sint-Pietersplein 65, 9000 Gent
0032 9 266 29 50
mobiliteit.parkings@stad.gent



ACCESS

Accessibility access	
Threshold to access	n.a.
Door width	125 cm

TOILET

Dimensions toilet area	194 x 180 cm
Accessibility toilet	
Turning circle at toilet door	150 cm
Toilet door width	85 cm
Room in front of the toilet	43 cm
Space next to the toilet	133 cm
Number of support brackets	2 (difficult to use)
Wash basin: accessible by wheelchair	Limited

22 Public toilet St Peter's Abbey

Sint-Pietersplein 9, 9000 Gent
0032 9 266 85 00



ACCESS

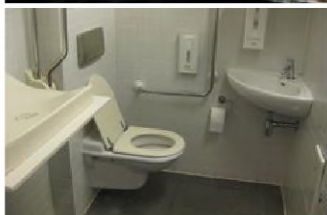
Accessibility access	
Threshold to access	n.a.
Door width	100 cm

TOILET

Dimensions toilet area	190 x 270 cm
Accessibility toilet	
Turning circle at toilet door	130 cm
Toilet door width	96 cm
Room in front of the toilet	190 cm
Space next to the toilet	126 cm
Number of support brackets	2
Wash basin: accessible by wheelchair	Limited

23 Public toilet Municipal Museum of Contemporary Art (S.M.A.K.)

Jan Hoetplein 1, 9000 Gent
0032 9 323 60 01
www.smak.be
info@smak.be



ACCESS

Accessibility access	
Threshold to access	n.a.
Door width	99 cm

TOILET

Dimensions toilet area	130 x 176 cm
Accessibility toilet	Narrowest point 85 cm
Turning circle at toilet door	150 cm
Toilet door width	89 cm
Room in front of the toilet	70 cm
Space next to the toilet	114 cm
Number of support brackets	2
Wash basin: accessible by wheelchair	Limited

24 Public toilet Museum of Fine Arts (MSK)

Fernand Scribedreef 1, 9000 Gent
0032 9 323 67 00
www.mskgent.be
museum.msk@stad.gent



ACCESS

Accessibility access	
Threshold to access	n.a.
Door width	127 cm

TOILET

Dimensions toilet area	147 x 230 cm
Accessibility toilet	
Turning circle at toilet door	150 cm
Toilet door width	87 cm
Room in front of the toilet	90 cm
Space next to the toilet	92 cm
Number of support brackets	2 (difficult to use)
Wash basin: accessible by wheelchair	Limited

25

Public toilet Industriemuseum

Minnemeers 10, 9000 Gent

0032 9 323 65 00

www.industriemuseum.be/nl/contact

info@industriemuseum.be



ACCESS

Accessibility access 

Threshold to access **n.a.**

Door width 90 cm 

TOILET

Dimensions toilet area 153 x 186 cm

Accessibility toilet 

Turning circle at toilet door 150 cm 

Toilet door width 81 cm 

Room in front of the toilet 77 cm 

Space next to the toilet 60 cm 

Number of support brackets 1 

Wash basin: accessible by wheelchair No 

Discover all locations which underwent a accessibility investigation via
www.toevla.vlaanderen.be/publiek/nl/Register/Start

only available in Dutch



Accommodation

Accommodation

- 1 Europahotel
- 2 Harmony
- 3 Holiday Inn Express Gent
- 4 Hotel Den Briel
- 5 NH Gent Belfort
- 6 Novotel Gent Centrum
- 7 Residence Inn by Marriott
- 8 Blaarmeersen
- 9 De Zebra

Detailed accessibility information and photos of these accommodations can be found in one of the two brochures 'Accessible holiday homes in Flanders and Brussels' via **www.visitflanders.com/accessibility**.
Feel free to request your printed copy.

Hotels

1 Europahotel ***
Gordunakaai 59
9000 Gent
+32 9 222 60 71
+32 9 220 06 09
info@europahotel-gent.be
www.europahotel-gent.be



6 Novotel Gent Centrum ***
Goudenleeuwplein 5
9000 Gent
+32 9 293 90 02
+32 9 224 32 95
H0840@accor.com
www.accorhotels.com



2 Harmony ****
Kraanlei 37
9000 Gent
+32 9 324 26 80
info@hotel-harmony.be
www.hotel-harmony.be



7 Residence Inn by Marriott****
Akkerhage 2A
9000 Gent
+32 9 398 74 00
www.marriott.be



3 Holiday Inn Express Gent ***
Akkerhage 2
9000 Gent
+32 9 222 58 85
+32 9 220 12 22
hotel@hiexgent.be
www.hiexgent.be



8 Blaarmeersen ****
Campinglaan 16
9000 Gent
+32 9 266 81 60
camping.blaarmeersen@stad.gent
www.blaarmeersen.be



Camping

4 Hotel Den Briel***
Abraham Voortmanstraat 2
9000 Gent
+32 9 430 20 00
info@denbriel.be
www.denbriel.be



9 De Zebra
Baudelohof 6
9000 Gent
+32 498 36 89 42
verhuur@dezebras.be
www.cjt.be
dezebras.be/verhuur_de_zebra



5 NH Gent Belfort ****
Hoogpoort 63
9000 Gent
+32 9 233 33 31
+32 9 233 11 02
nhgentbelfort@nhhotels.com
www.nh-hotels.com



Care and mobility aids

You need medical care while on holiday?

As a tourist in Flanders you can call upon a regional service or independent nurses who operate near your holiday address. Contact a nursing service as quickly as possible so that you can discuss the possibilities and conditions on time.

A few big **organisations that can help you** include:

- **The Wit-Gele Kruis** (White-Yellow Cross) is a home nursing organization with branches all over Flanders. You can find the contact addresses per province on www.wgk.be. Dutch
- **Home nursing** and other forms of care can also be arranged via a local or regional social service or joint venture. Het Vlaams Agentschap Zorg en Gezondheid (Flemish Agency Care and Health) familiarises you with the offerings via this website: www.zorg-en-gezondheid.be/thuiszorg. Dutch
- **The Flemish Association for Independent Nurses (VBZV)** lists where you can go for home nursing on the website www.verplegingthuis.be Dutch
You can contact a nurse directly to discuss your concrete requests.



You need mobility aids while on holiday?

You need a hospital bed, hoist, scoot mobile, etc. at your holiday address? Then you can obtain your requirements from a local lending service. Some devices, usually lighter items, must be collected; other items can be delivered to and/or installed at your holiday address.

In Ghent, you can turn to one of the **lending services below**.

→ **Goed thuiszorgwinkel Gentbrugge**

Land van Rodelaan 11, 9050
Gentbrugge
+32 9 242 43 44
webshop.mvl@tzw.be
www.thuiszorgwinkel.be

→ **Rode Kruis Gent**

Emile Clauslaan 5, 9000 Gent
+32 9 225 61 79
info@rodekruisgent.be
www.rodekruis.be/afdeling/gent

→ **Mediotheek Gent**

Vrijdagmarkt 10, 9000 Gent
+32 9 268 40 54
mediotheek.bmovl@bondmoyson.be
www.bondmoyson.be

Not all mobility aids are available in every lending service. We advise you to contact them in advance.

Travelling towards Flanders

By train

Eurostar, TGV & Thalys

In 1st class on Eurostar, TGV and Thalys, there are one or more locations for wheelchairs. This means you can travel in comfort without having to move out of your wheelchair. These positions are alongside spacious toilets laid out especially for wheelchair passengers. Ask to have one of these locations allocated to you when you make your booking. The sales staff will reserve one for you, subject to availability. So that these facilities can be accessible to everyone, Eurostar, Thalys and TGV provide special rates so that wheelchair passengers and their attendants can travel in first class for a second class fare.

ICE

ICE trains (Brussels-Cologne-Frankfurt connection) also provide facilities for wheelchair travellers. However, in ICE trains, these are in second class, near special toilet facilities.

Facilities and assistance at stations

The main international stations comply to high standards of accessibility (elevators, escalators etc...), and offer assistance service on request to facilitate your arrival or departure.

→ For detailed information, booking and assistance, go to: www.b-europe.com > Customer Service > Reduced-mobility passengers.

By Air

Antwerp Airport

Read more about travelling with a reduced mobility on Antwerp Airport:
www.antwerp-airport.be > Passengers > Reduced mobility people.

Brussels South Charleroi Airport

Read more about travelling with a reduced mobility on Charleroi Airport:
www.charleroi-airport.com > Passengers > PRM.

Brussels Airport

Read more about travelling with a reduced mobility on Brussels Airport:
www.brusselsairport.be > Passengers > Passengers with reduced mobility.

By Ferry

Travelling to Flanders by ferry is easy and relaxing, with frequent departures, and the chance to enjoy a meal, do a little shopping – or just enjoy the cruise!

P&O Ferries - 08716 64 21 21

P&O sails from Dover to Calais in about 90 minutes, as well as offering a daily overnight service from Hull straight into Flanders at Zeebrugge.

→ Read more about travelling with a reduced mobility on P&O Ferries:
www.poferries.com/en > Select a route > Travelling with us > Accessibility

DFDS Seaways - 0871 574 7235

DFDS Seaways sails from Dover to both Calais and Dunkirk. The services to Calais take 90 minutes, and to Dunkirk, the journey time is around 2 hours. From Dunkirk, you're just a few miles from the border with Flanders.

→ Read more about travelling with a reduced mobility on DFDS Seaways:
www.dfdsseaways.co.uk > Customer service > Passengers with reduced mobility.

Transport and parking in Flanders

By train

You will find all the necessary information on traveling by train on www.belgianrail.be/en > Stations and on-board services > Passengers with reduced mobility. Belgian Rail provides assistance when boarding or disembarking a train in 131 stations. Find out which stations offer (free) assistance and how long in advance you have to reserve on the website.

Make your request for assistance online or by phone: +32 2 528 28 28.

Also find out about the **discounts** that are available for Belgian Rail passengers with a disability on the website.

By bus (De Lijn)

The new De Lijn buses are equipped with a low floor, ramp and hydraulic kneeling device. The ramp can only be used safely at an accessible (raised) stop. If you want to take a regular bus, you must make a reservation one day (24 hours) in advance by phoning the dial-a-bus switchboard. That way you can be sure that your ride is wheelchair accessible.

The bus also includes places reserved for people with reduced mobility. These places are located at the front of the bus near the driver and at the wheelchair-accessible door. They are marked with pictograms.

→ You will find all the necessary information on : www.delijn.be/en > Accessibility



Parking

Ghent is **easy to reach** by car. The city is just a 45-minute drive from Bruges and Brussels (both 53 km) and less than an hour from Antwerp (60 km). Ghent is located on the intersection of two major European motorways: the E17 and the E40. From the E17 you take the 'Gent Centrum' turnoff. On the E40, from the motorway intersection in Zwijnaarde you first follow 'Antwerpen' (E17) and then take the 'Gent Centrum' turnoff.

The Ghent city centre may be the largest pedestrianised shopping area in Flanders, but you can easily park your car nearby. The P-route leads you to the various car parks that give access to the city centre. As soon as you enter the city, the digital signs of the P Route parking guidance system will quickly and conveniently direct you to the parking facility of your choice.

Does your car have a foreign number plate? **Register it to avoid a fine!**

A vehicle with a foreign number plate must ALWAYS be registered. Your vehicle's Euro standard and fuel type determine whether or not you are allowed to enter the city centre of Ghent. Clean cars can enter the city, polluting cars must pay.

→ Check your vehicle here and register : <https://lez.stad.gent/en/flows/controleertoegang>.

For free or payable?

If you have a European parking card for people with a disability, you can park in Ghent for free and unlimited on all car parking spaces (so not only on the places reserved for people with disabilities). Please note: the card is not valid in the underground parking garages and as a visitor at resident locations. Underground parking is payable (but there are reserved places) and you may not park above ground in residents' places, car-sharing or market-stall areas. For ultra-short-term parking, the parking meters must also be used.

Please note: the card is not valid in the underground parking garages and as a visitor at resident locations.

Colophon

Publisher

Mieke Hullebroeck – managing director city hall
Botermarkt 1, 9000 Gent – 2020

Contact

visit@stad.gent
toegankelijk@toerismevlaanderen.be

More information

www.visitflanders.com/accessibility
www.visitgent.be

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Visit Flanders

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INTER
tussen mens en omgeving



TOERISME
VLAANDEREN