

Attributable to an "NSO spokesperson":

"As we have stated many times before to your publication- NSO software is operated in line with our industry-leading governance policies solely by authorized government agencies to fight terror and serious crime, and protect public safety.

Due to the confidentiality constraints, we cannot confirm or deny which such authorities use our technology.

"Once again speculative comments from CitizenLab only serve to highlight its continued, naive and ulterior agenda which fails to competently address the challenges faced by law enforcement agencies.

"We do however appreciate your bringing this issue to our attention. In line with our Human Rights Policy we take our responsibilities seriously and if warranted, will initiate an investigation.

"NSO is transparent as feasible in response to allegations that our products have been misused, while respecting the confidentiality obligations we have to our sovereign state and state agency clients. The correspondence with UN Special Rapporteur David Kaye, which has previously been provided to the media, contains a fulsome description of our human rights processes. We will cooperate with any competent authority investigation if initiated, in parallel to our internal procedures."

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