

**CITIZENLAB STATEMENT 12/20/20—ATTRIBUTABLE TO NSO SPOKESPERSON**

CitizenLab continues to publish reports based on speculations, inaccurate assumptions and without a full command of the facts, and from what we have heard so far from reporters (since CitizenLab again did not have the basic decency of sending us the draft report for our comments) this report appears to follow that theme.

CitizenLab apparently does not seem to be aware of the existence of any company in the cyber intelligence field other than NSO, and while we are proud of being a global leading company, we wish to emphasize that not everything associated to us is, in reality, a use of our technology. Therefore, we are unable to comment on a report we have not yet seen.

NSO provides products that enable governmental law enforcement agencies to tackle serious organized crime and counterterrorism only, but as stated in the past we do not operate them. As we have repeatedly stated, we do not have access to any information related to the identities of individuals upon whom our system is alleged to have been used to conduct surveillance. However, when we receive **credible** evidence of misuse with enough information which can enable us to assess such credibility, we take all necessary steps in accordance with our product misuse investigation procedure in order to review the allegations.

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